

CAPITOL THEATRE NOTICE TO PATRONS:

We look forward to welcoming you to upcoming performances with limited audience numbers!



We have taken enhanced health and safety measures—for you, our other patrons, volunteers and performers. Please follow all posted instructions while visiting The Capitol Theatre

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is a contagious disease that can lead to severe illness and death. Senior citizens and patrons with underlying medical conditions are especially vulnerable. By visiting The Capitol Theatre you voluntarily assume all risks related to exposure to COVID-19. Help keep each other healthy.

We ask that you please complete the Self-Assessment Survey prior to attending the performance.

At Home Health Self-Assessment

1. Have you tested positive for COVID-19 in the past 14 days?
2. Do you have a fever?
3. Do you have a cough?
4. Are you experiencing shortness of breath?
5. Do you have a runny nose?
6. Have you been in close contact with someone who is sick or has confirmed COVID-19 in the past 14 days?
7. Have you returned from travel outside of BC in the past 14 days?
8. Are you feeling unwell?

If you answer YES to any of these questions, we ask that you keep yourself safely at home and contact the box office at (250)352-6363 to arrange for a refund of your tickets.

Cleanliness and Sanitization

We've increased cleaning and disinfection in high-traffic areas such as entry areas, tables, handles, restrooms and more. Additionally, we will set up several hand sanitizer locations. Patrons are highly encouraged to use these frequently while in the building.

Physical Distancing and Capacity Measures

We are managing the number of patrons visiting The Capitol Theatre and implementing physical distancing based on the current recommendations from health authorities and government officials.

Additional measures include:

- **Mandatory Masks:** It is mandatory to wear a mask at the Capitol Theatre, no exceptions.
- **Signage:** Directional signage has been installed to assist patrons to responsibly move throughout the facility. Additionally, ground markings will help promote proper physical distancing when queuing is needed at a location.

• **Training:** We are training our Volunteers to engage with patrons and promote physical distancing guidelines in common areas and queues. We appreciate your cooperation with our staff and volunteers as they work to safely get everyone where they need to go while maintaining physical distancing.

WHAT TO EXPECT

Before You Arrive

- Please ensure that you have completed the Self-Assessment
- Please bring either your cell phone with your e-ticket on screen, or your printed e-ticket; we will need to confirm your zone & seat number.
- At this time there will be no concession services available.
- Wearing a mask is **required** during your visit to the Capitol Theatre.

As You Arrive

- Ensure that you maintain 2 meters (6 feet) physical distancing at all times.
- Your e-ticket will indicate either Zone 1 or Zone 2. This indicates the left or right sides of the theatre.
- Enter the theatre via the entrance that corresponds with your Zone number. It will be clearly labelled.
- Please follow the instructions provided by signs, volunteers and physical barriers.
- Please sanitize your hands at the Sanitization Station upon entry.
- Masks are **mandatory**. If you do not have a mask, one can be provided for you for \$2.
- The ticketing volunteer will confirm your ticket and seat location.
- We ask that you then proceed immediately to your seat as escorted/instructed by the Front-Of-House volunteer/staff.

In the Theatre

- Once in the auditorium please find your assigned seat and get comfortable. We will be marking all of the sold seats for the show so that the seating process runs smoothly. To maintain safe distancing we request that you do not change seats.
- If you feel unwell during the performance please exit the theatre into the lobby and report to the box office staff.

At the End of the Performance

- At the completion of the performance please allow the patrons behind you to exit FIRST. Please maintain physical distance while exiting the theatre.
- We ask that you do not mingle after the performance. If you need to use the washroom, there is a 2-person capacity limit per bathroom.
- If you have worn a disposable mask or gloves while at the theatre, we ask that you please take them with you when you leave.

Thank you so much for helping us to keep you, our valued patrons, and our volunteers, performers and staff safe and healthy.